#### Case 1:17-cv-00117-LJO-BAM Document 1 Filed 01/24/17 Page 1 of 29 Lee A. Cirsch (SBN 227668) 1 Lee.Cirsch@capstonelawyers.com Robert K. Friedl (SBN 134947) 2 Robert.Friedl@capstonelawyers.com Trisha K. Monesi (SBN 303512) 3 Trisha.Monesi@capstonelawyers.com Capstone Law APC 4 1875 Century Park East, Suite 1000 Los Angeles, California 90067 5 Telephone: (310) 556-4811 Facsimile: (310) 943-0396 6 Attorneys for Plaintiff 7 Melanie Kelley 8 UNITED STATES DISTRICT COURT 9 EASTERN DISTRICT OF CALIFORNIA 10 MELANIE KELLEY, individually, and on Case No.: 11 behalf of other members of the general public similarly situated, **CLASS ACTION COMPLAINT FOR:** 12 13 Plaintiff, (1) Violations of California's Consumers Legal Remedies Act Violation of Unfair Competition Law, 14 (2)v. California Business & Professions Code WWF OPERATING COMPANY, a § 17200 et seq. 15 Violation of False Advertising Law, Delaware corporation, dba WHITEWAVE SERVICES, INC., California Business & Professions Code 16 § 17500 Defendant. 17 **DEMAND FOR JURY TRIAL** 18 19 20 21 22 23 24 25 26 27

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#### **INTRODUCTION**

- 1. Plaintiff Melanie Kelley ("Plaintiff") brings this action for herself and on behalf of all persons in the United States who, at any time since four years prior to the filing of this complaint, purchased any Silk Almondmilk beverage ("Silk Almond Beverages")<sup>1</sup> manufactured, marketed, distributed, and sold by WWF Operating Company, dba WhiteWave Services, Inc. ("WhiteWave" or "Defendant").
- 2. This case arises out of the false, misleading, and deceptive marketing practices of Defendant's Silk Almondmilk products. Defendant has deceptively informed and led its customers to believe that they were purchasing, for a premium price, a dairy milk alternative that is nutritionally equivalent, and even superior, to dairy milk, as defined by the U.S. Food & Drug Administration (the "FDA")<sup>2</sup>. However, as discussed in detail below, Defendant's Silk Almond Beverages significantly lack many of the essential nutrients and vitamins provided in dairy milk, which Defendant fails to disclose to and actively conceals from consumers.
- 3. Consumer demand for non-dairy milks ("milk substitutes") has exponentially increased over the past decade. In fact, almond-based milk substitutes, including the Silk Almond Beverages, experienced a 40% increase in sales between 2013 and 2014 alone, while dairy milk sales have steadily declined.<sup>3</sup> By calling its Silk Almond Beverages "milk", a term historically used to define cow's milk, Defendant has capitalized on reasonable consumers'

<sup>&</sup>lt;sup>1</sup> On information and belief, the Almond Beverages include, without limitation, the following: Silk Vanilla Almondmilk, Silk Original Almondmilk, Silk Organic Original Almondmilk, Silk Dark Chocolate Almondmilk, Silk Unsweetened Vanilla Almondmilk, Silk Unsweetened Almondmilk, Silk Light Vanilla Almondmilk, Silk Light Original Almondmilk.

<sup>&</sup>lt;sup>2</sup> "Milk is the lacteal secretion, practically free from colostrum, obtained by the complete milking of one or more healthy cows. Milk that is in final package form for beverage use shall have been pasteurized or ultrapasteurized, and shall contain not less than 8 1/4 percent milk solids not fat and not less than 3 1/4 percent milkfat. Milk may have been adjusted by separating part of the milkfat therefrom, or by adding thereto cream, concentrated milk, dry whole milk, skim milk, concentrated skim milk, or nonfat dry milk. Milk may be homogenized." *See* 21 CFR § 131.110.

<sup>&</sup>lt;sup>3</sup> http://www.sacbee.com/news/local/health-and-medicine/article31689980.html.

understanding of the well-known health benefits and essential nutrients<sup>4</sup> that dairy milk provides without actually providing those health benefits and essential nutrients. Moreover, Defendant's entire marketing strategy portrays its Silk Almond Beverages as nutritionally superior to dairy milk. For example, Defendant's official website<sup>5</sup> advertises its Silk Almond Beverages with the following claims:

- Try delicious soymilk, almondmilk or cashewmilk instead of your usual dairy milk in cereal, or pack a tempting Dairy-Free Yogurt Alternative for lunch. It could be the start of a deliciously smart new habit.
- Silk Unsweetened Vanilla Almondmilk: 45% DV of calcium vs. 30% DV in skim dairy milk. USDA National Nutrient Database for Standard Reference, Release 26. Data consistent with typical skim dairy milk.
- With a mildly nutty taste and a calorie count that isn't nutty at all, our almondmilk is perfectly poised to become your cereal's new best friend. Plus it can be a smart swap for milk in recipes or shakes. Every delicious glass has absolutely no **cholesterol and no saturated fat.** That's what we call the power of plant-based nutrition!
- 4. Defendant even provides a "Compare to Dairy" link on each Silk Almond Beverages' webpage that attempts to highlight the health advantages of its products as compared to fat-free dairy milk yet fails to highlight nearly all of the essential vitamins and nutrients provided in fat-free dairy milk that are significantly reduced or nonexistent in the Silk Almond Beverages (Figure 1). Reasonable consumers are thus misled to believe that but for the nutritional advantages specified by Defendant, the Silk Almond Beverages are

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<sup>4</sup> "Dairy foods are excellent sources of nutrients of public health concern, including Vitamin D, calcium, and potassium. Consumption of dairy foods provides numerous health benefits including lower risk of diabetes, metabolic syndrome, cardiovascular disease and obesity. [...] on average across the calorie levels, dairy foods contribute about 67 percent of calcium, 64 percent of Vitamin D, and 17 percent of magnesium."

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<sup>&</sup>lt;sup>5</sup> https://silk.com/. (emphasis added).

nutritionally equal to dairy milk.

#### Figure 1:



5. Specifically, on information and belief, Defendant fails to disclose to consumers that its Almond Beverages lack the following essential vitamins and nutrients, as defined by the FDA, available in measurable amounts in fat-free dairy milk:

ESSENTIAL VITAMIN/NUTRIENT	SKIM DAIRY MILK (serving size 1 cup) <sup>6</sup>	ALMONDMILK (serving size 1 cup)
PROTEIN	9.7g (20% DRV <sup>7</sup> )	1g (2% DRV)
MAGNESIUM	39mg (9.3% RDI <sup>8</sup> )	(4% RDI)

SILK ORIGINAL

<sup>&</sup>lt;sup>6</sup> All Nutrients Milk, nonfat, fluid, protein fortified, with added vitamin A and vitamin D, USDA National Nutrient Database for Standard Reference, Release 28 (May 2016), available at https://ndb.nal.usda.gov/ndb/.

<sup>&</sup>lt;sup>7</sup> Daily Reference Value, *See* National Nutrient Database for U.S. Dept. of Agriculture, Release 28 (May 2016), *available at* https://ndb.nal.usda.gov/ndb/.

#### Case 1:17-cv-00117-LJO-BAM Document 1 Filed 01/24/17 Page 5 of 29

PHOSPHORUS	276mg (22% RDI)	26mg (2% RDI)*
POTASSIUM	448mg (9.5% DRV)	35mg (<1% DRV)
ZINC	1.11mg (10% RDI)	0.18mg (1% RDI)*
VITAMIN C	2.7mg (3% RDI)	0mg (0% RDI)
RIBOFLAVIN	.477mg (37% RDI)	(4% RDI)
PANTOTHENIC ACID	.925mg (18.5% RDI)	.079mg (1% RDI)*
VITAMIN B6	.123mg (7.2% RDI)	.039mg (2% RDI)*
FOLATE	15ug (3.8% RDI)	3ug (<1% RDI)*
VITAMIN A	150ug (16.6% RDI)	(10% RDI)

<sup>\*</sup>Nutritional values not provided on Defendant's Almond Beverage labels. *See All Nutrients, Beverages, almond milk, unsweetened*, USDA National Nutrient Database for Standard Reference, Release 28 (May 2016), available at https://ndb.nal.usda.gov/ndb/.

- 6. Further, Defendant fails to label its Silk Almond Beverages as "imitation milk", as required by the FDA, which requires products to be labeled "imitation" if there is *any* reduction in the content of essential nutrients present in a measurable amount in the standardized food for which the product is substituting. Thus, Silk Almond Beverages must be labeled "imitation milk" because they are, in fact, nutritionally inferior to dairy milk due to their reduction in the content of essential nutrients present in a measurable amount in dairy milk, as identified above and throughout this complaint.
- 7. Moreover, because Defendant utilizes the common or usual name of a food (i.e. "milk") but fails to reveal the basic nature and characterizing ingredients of the Silk Almond Beverages, in accordance with 21 C.F.R. § 102.5(b), Defendant must label its Almond Beverages as "imitation milk", as required by 21 C.F.R. § 101.3(e).
  - 8. On information and belief, the amount of essential vitamins and nutrients

<sup>&</sup>lt;sup>8</sup> Reference Daily Intake, *See* National Nutrient Database for U.S. Dept. of Agriculture, Release 28 (May 2016), *available at* https://ndb.nal.usda.gov/ndb/.

provided by dairy milk has a material bearing on price and consumer acceptance of products attempting to substitute dairy milk. WhiteWave has labeled its products to highlight its low calorie and fat content as compared to fat-free dairy milk and has been successful in capturing the market share previously attributed to dairy milk due to its omissions regarding the actual nutritional comparison of essential nutrients. By deceiving consumers about the nature, quality, and/or ingredients of its products, WhiteWave is able to command a premium price, increasing consumers' willingness to pay and reduce the market share of competing products, thereby increasing its own sales and profits.

- 9. Reasonable consumers must, and do, rely on WhiteWave's overall marketing, including, without limitation, product advertisements, labels, displays, and packaging, in determining whether to purchase its Silk Almond Beverages. As such, reasonable consumers remain unaware that they are not receiving the same levels of essential vitamins and nutrients provided in dairy milk when purchasing Defendant's Silk Almond Beverages to substitute dairy milk.
- 10. Defendant's deceptive labeling poses a serious health concern to consumers. In fact, the 2015 Dietary Guidelines Advisory Committee Report found that in cases where people do not consume dairy, the levels of calcium, magnesium, iron, vitamin A and riboflavin drop below the recommended intake, and intake levels of potassium, vitamin D and choline also drop substantially. While Defendant could fortify its Silk Almond Beverages to contain comparable quantities of the essential vitamins and nutrients contained in dairy milk, it chooses not to do so. Even so, absorption of these vitamins and nutrients is less efficient from plant beverages such as the Silk Almond Beverages.
- 11. On information and belief, every Silk Almond Beverage at issue in this complaint has the same nutritional content and contains the same deceptive misrepresentations

<sup>&</sup>lt;sup>9</sup> Scientific Report of the 2015 Dietary Guidelines Advisory Committee, Part D. Chapter 1, Advisory Report to the Secretary of Health and Human Services and the Secretary of Agriculture, February 2015, available at https://health.gov/dietaryguidelines/2015-scientific-report/pdfs/scientific-report-of-the-2015-dietary-guidelines-advisory-committee.pdf.

employed by WhiteWave.

12. If Plaintiff and Class Members knew that the Silk Almond Beverages were nutritionally inferior and lacked the same level of essential vitamins and nutrients as dairy milk, Plaintiff and Class Members would not have purchased the Silk Almond Beverages or would have paid less for them.

- 13. On information and belief, WhiteWave knew about and concealed the nutritional inferiority of its Silk Almond Beverage products from Plaintiff and Class Members, prior to the time of sale and thereafter.
- 14. By employing the labeling and marketing tactics illustrated above, WhiteWave intends for consumers to rely on its representations regarding the calorie and fat content of its Silk Almond Beverages rather than the actual values of essential vitamins and nutrients as compared to dairy milk, and hundreds of thousands of reasonable consumers did in fact so rely. Because WhiteWave will not notify Class Members that the Silk Almond Beverages are in fact nutritionally inferior to dairy milk, Plaintiff and Class Members (as well as members of the general public) remain subject to WhiteWave's deceptive advertising.
- 15. As a result of their reliance on Defendant's omissions and mischaracterizations, consumers have suffered an ascertainable loss of money, including, but not limited to, out of pocket costs incurred in purchasing over-valued Silk Almond Beverages. Further, as a result of its deceptive marketing and unfair competition with other similar manufacturers and brands, WhiteWave realized sizable profits.
- 16. The Silk Almond Beverages are misbranded under Sections 403(a), (c), (f), and (g) of the Food Drug & Cosmetic Act (the "FDCA"), 21 U.S.C. §§ 343(a), (c), (f), and (g). Further, the Sherman Food, Drug, and Cosmetic Law (the "Sherman Law"), Cal. Health & Safety Code §§ 109875-111915, expressly incorporates the food labeling requirements set forth in the FDCA, and provides that any food is misbranded if its labeling is false or misleading or does not conform to FDCA requirements. See Cal. Health & Safety Code §§ 110100(a), 110660-110805.
  - 17. Thus, the Almond Beverages cannot be legally manufactured, advertised,

distributed, or sold in the United States as they are currently labeled. *See* 21 U.S.C. § 331. In order to comply with federal and state labeling requirements, Defendant must:

- a. Revise its Almond Beverages' labels to state, in type of uniform size
   and prominence, the word "imitation" and, immediately thereafter, milk;
   or
- Revise its Almond Beverages' labels to state the percentages of characterizing ingredients or information concerning the presence or absence of the ingredients as part of the common or usual name of milk;
- Fortify its Almond Beverages with vitamins and nutrients in an amount equal to or greater than the amount of essential vitamins and nutrients present in dairy milk in measurable amounts; or
- d. Cease utilizing the common or usual name "milk" in the statement of identity of its Almond Beverages.

#### **PARTIES**

#### PLAINTIFF MELANIE KELLEY

- 18. Plaintiff Melanie Kelley is a California citizen who resides in Fresno,
  California. During the class period alleged herein, and most recently in or around December
  2016, Plaintiff purchased Defendant's Silk Almond Beverages, specifically the Silk
  Unsweetened Vanilla Almondmilk, from Save Mart in Fresno County.
- 19. Plaintiff purchased Defendant's Silk Almond Beverages in reliance on WhiteWave's marketing of the products including the claims and product information on the packaging and labeling, specifically claims comparing the Silk Almond Beverages' nutritional contents to dairy milk. Among other marketing sources, Plaintiff saw a television commercial for the Silk Almond Beverages that caused her to believe that the Silk Almond Beverages were healthier than dairy milk.
- 20. In deciding to purchase the Silk Almond Beverages, Plaintiff saw, relied upon, and reasonably believed that the Almond Beverages were nutritionally superior to dairy milk

and contained comparable amounts of the essential vitamins and nutrients contained in dairy milk and contained higher amounts of protein and vitamin D than dairy milk. Purchasing a nutritionally superior alternative to dairy milk was, and is, important to Plaintiff. In fact, Defendant's representations and omissions regarding the nutritional contents of the Almond Beverages were material to Plaintiff in her decision to purchase Silk Almond Beverages.

21. If Plaintiff had known at the time of purchase that these products were nutritionally inferior to dairy milk, she would have paid less for them and would have considered an alternative dairy milk substitute with nutrients similar to dairy milk.

#### **DEFENDANT**

- 22. Defendant WWF Operating Company is a corporation organized and in existence under the laws of the State of Delaware and is registered to do business in the State of California. WWF Operating Company's corporate headquarters and principal place of business are located at are located at 1225 Seventeenth Street, Suite 1000, Denver, Colorado 80202. WWF Operating Company tests, produces, manufactures, markets, distributes, and sells Silk Almondmilk products nationwide and in California.
- 23. At all relevant times, Defendant was and is engaged in the business of testing, producing, manufacturing, marketing, distributing, and selling Silk Almondmilk products in Fresno County and throughout the United States of America.

#### **JURISDICTION**

- 24. This is a class action.
- 25. This Court has subject matter jurisdiction over this matter pursuant to 28 U.S.C. § 1331 because this action arises under the Constitution or laws of the United States and the Class Action Fairness Act, 28 U.S.C. § 1332(d)(2) and (6), in that, as to each Class defined herein:
  - a. the matter in controversy exceeds \$5,000,000.00, exclusive of interest and costs;
  - b. this is a class action involving 100 or more class members; and
  - c. this is a class action in which at least one member of the Plaintiff class

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minimum contacts with the State of California because they have conducted business there

The Court has personal jurisdiction over Defendant, which have at least

is a citizen of a State different from at least one Defendant.

and have availed themselves of California's markets through the advertising, manufacturing, distribution, and sales of its Silk Almond Beverages.

#### **VENUE**

- 27. WWF Operating Company, through its advertising, manufacturing, distribution, and sales of its Silk Almond Beverages, has established sufficient contacts in this district such that personal jurisdiction is appropriate. Defendant is deemed to reside in this district pursuant to 28 U.S.C. § 1391(a).
- 28. Further, Defendant has conducted business here and has availed itself of California's markets through its advertising, manufacturing, distribution, and sales of its Silk Almond Beverages. Venue is proper in this Court pursuant to 28 U.S.C. § 1391(a).
- 29. Additionally, Plaintiff Melanie Kelley's Declaration, as required under California Civil Code section 1780(d), but not pursuant to *Erie* and federal procedural rules, reflects that a substantial part of the events or omissions giving rise to the claims alleged herein occurred, or a substantial part of property that is the subject of this action, is situated in Fresno County, California. It is attached as **Exhibit 1.**

#### FACTUAL ALLEGATIONS

30. Consumer demand for non-dairy milks ("milk substitutes") has exponentially increased over the past decade. In fact, almond-based milk substitutes, including Defendant's Silk Almond Beverages, experienced a 40% increase in sales between 2013 and 2014 alone, while dairy milk sales have steadily declined. By calling its Almond Beverages "milk", a term historically used and understood to define cow's milk, Defendant has capitalized on reasonable consumers' understanding of the well-known health benefits and essential nutrients that dairy milk provides without actually providing those health benefits and essential nutrients. Moreover, Defendant's entire marketing strategy portrays its Silk Almond Beverages as nutritionally superior to dairy milk.

- 31. The Silk Almond Beverages are misbranded under Sections 403(a), (c), (f), and (g) of the Food Drug & Cosmetic Act (the "FDCA"), 21 U.S.C. §§ 343(a), (c), (f), and (g). Further, the Sherman Food, Drug, and Cosmetic Law (the "Sherman Law"), Cal. Health & Safety Code §§ 109875-111915, expressly incorporates the food labeling requirements set forth in the FDCA, and provides that any food is misbranded if its labeling is false or misleading or does not conform to FDCA requirements. *See* Cal. Health & Safety Code §§ 110100(a), 110660-110805.
- 32. Thus, the Silk Almond Beverages cannot be legally manufactured, advertised, distributed, or sold in the United States as they are currently labeled. *See* 21 U.S.C. § 331.
- 33. Further, it is a violation of the Sherman Law to advertise any misbranded food, § 110398; to manufacture, sell deliver, hold, or offer for sale any food that is misbranded, § 110760; to misbrand any food, § 110765; or to receive in commerce any food that is misbranded or deliver or proffer it for delivery, § 110770.

#### The Almond Beverages Are Nutritionally Inferior to Dairy Milk

34. Foods must be labeled "imitation", and are deemed misbranded when they are not, if the food is intended to substitute for and resemble another food but is nutritionally inferior to that food. A food is nutritionally inferior when there is "any reduction in the content of an essential nutrient that is present in a measurable amount." In clarifying this requirement, the FDA has stated "...a new food that resembles a traditional food and is a substitute for the traditional food must be labeled as an imitation if the new food contains less protein or a lesser amount of any essential vitamin or mineral."

<sup>&</sup>lt;sup>10</sup> See 21 C.F.R. 101.3(e).

<sup>&</sup>lt;sup>11</sup> See 21 C.F.R. § 101.3(e)(4)(ii), "For the purpose of this section, a measurable amount of an essential nutrient in a food shall be considered to be 2 percent or more of the Daily Reference Value (DRV) of protein listed under §101.9(c)(7)(iii) and of potassium listed under §101.9(c)(9) per reference amount customarily consumed and 2 percent or more of the Reference Daily Intake (RDI) of any vitamin or mineral listed under §101.9(c)(8)(iv) per reference amount customarily consumed, except that selenium, molybdenum, chromium, and chloride need not be considered."

 $<sup>^{12}</sup>$  Guidance for Industry: A Food Labeling Guide, available at

35. On information and belief, Defendant fails to disclose to consumers that its Silk Almond Beverages lack the following essential vitamins and nutrients, as defined by the FDA, available in measurable amounts in fat-free dairy milk:

ESSENTIAL VITAMIN/NUTRIENT	SKIM DAIRY MILK (serving size 1 cup) <sup>13</sup>	SILK ORIGINAL ALMONDMILK (serving size 1 cup)
PROTEIN	9.7g (20% DRV <sup>14</sup> )	1g (2% DRV)
MAGNESIUM	39mg (9.3% RDI <sup>15</sup> )	(4% RDI)
PHOSPHORUS	276mg (22% RDI)	26mg (2% RDI)*
POTASSIUM	448mg (9.5% DRV)	35mg (<1% DRV)
ZINC	1.11mg (10% RDI)	0.18mg (1% RDI)*
VITAMIN C	2.7mg (3% RDI)	0mg (0% RDI)
RIBOFLAVIN	.477mg (37% RDI)	(4% RDI)
PANTOTHENIC ACID	.925mg (18.5% RDI)	.079mg (1% RDI)*
VITAMIN B6	.123mg (7.2% RDI)	.039mg (2% RDI)*
FOLATE	15ug (3.8% RDI)	3ug (<1% RDI)*
VITAMIN A	150ug (16.6% RDI)	(10% RDI)

\*Nutritional values not provided on Defendant's Almond Beverage labels. *See All Nutrients, Beverages, almond milk, unsweetened*, USDA National Nutrient Database for Standard Reference, Release 28 (May 2016), available at https://ndb.nal.usda.gov/ndb/.

/ Food/Guidance Regulation/Guidance Documents Regulatory Information/Labeling Nutrition/ucm2006828.htm#toc (January 2013).

- <sup>13</sup> All Nutrients Milk, nonfat, fluid, protein fortified, with added vitamin A and vitamin D, USDA National Nutrient Database for Standard Reference, Release 28 (May 2016), available at https://ndb.nal.usda.gov/ndb/.
- <sup>14</sup> Daily Reference Value, *See* National Nutrient Database for U.S. Dept. of Agriculture, Release 28 (May 2016), *available at* https://ndb.nal.usda.gov/ndb/.
- <sup>15</sup> Reference Daily Intake, *See* National Nutrient Database for U.S. Dept. of Agriculture, Release 28 (May 2016), *available at* https://ndb.nal.usda.gov/ndb/.

- 36. Further, Defendant fails to label its Silk Almond Beverages as "imitation milk", as required by the FDA, which requires products to be labeled "imitation" if there is any reduction in the content of essential nutrients present in a measurable amount in the standardized food for which the product is substituting. Thus, Silk Almond Beverages must be labeled "imitation milk" because they are, in fact, nutritionally inferior to dairy milk due to their reduction in the content of essential nutrients present in a measurable amount in dairy milk, as identified above and throughout this complaint.
- 37. Moreover, because Defendant utilizes the common or usual name of a food (i.e. "milk") but fails to reveal the basic nature and characterizing ingredients of the Silk Almond Beverages, in accordance with 21 C.F.R. § 102.5(b), Defendant must label its Almond Beverages as "imitation milk", as required by 21 C.F.R. § 101.3(e).
- 38. Because WhiteWave will not notify Class Members that the Silk Almond Beverages are in fact nutritionally inferior to dairy milk or label its Silk Almond Beverages as "imitation milk", Plaintiff and Class Members (as well as members of the general public) remain subject to WhiteWave's deceptive advertising and misrepresentations.

# <u>Defendant Fails to Include All Required Statement of Identity Disclosures Under The</u> "Common or Usual Name" Principle For Its Silk Almond Beverages

39. When a product utilizes the "common or usual name of a food", it must include:

"the percentage(s) of any characterizing ingredient(s) or component(s) when the proportion of such ingredient(s) or component(s) in the food has a material bearing on price or consumer acceptance or when the labeling or the appearance of the food may otherwise create an erroneous impression that such ingredient(s) or component(s) is present in an amount greater than is actually the case." <sup>16</sup>

40. Here, by calling its Silk Almond Beverages "milk", a term defined by the FDA specifically in reference to cow's milk, Defendant has capitalized on reasonable consumers'

<sup>&</sup>lt;sup>16</sup> 21 C.F.R. § 102.5(b). (emphasis added).

understanding of the well-known health benefits and essential nutrients that dairy milk

provides without actually providing those health benefits and essential nutrients. Moreover,

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Defendant's entire marketing strategy portrays its Silk Almond Beverages as nutritionally superior to dairy milk.

41. Further, the FDA relaxed its statement of identity standards in the early 1990s due to concerns regarding lack of innovation in food development and attention to healthier alternatives to standardized foods. At that time, a manufacturer could not use the name of a

food. In allowing for the "common or usual name" standard, the FDA and the FTC specifically addressed concerns over consumer deception. In doing so, the agencies heavily

standardized food unless the substitute food contained the "characterizing ingredient" of the

- relied on the existence of false advertising and consumer protection laws to address consumer
- deception in situations where manufacturers attempt to abuse the standard and provide
- nutritionally inferior products while commanding a premium price. The relaxed standard of
- identity requirements was intended to promote healthier alternatives to standardized food by
- providing more nutritional value, not less, as is the case with the Silk Almond Beverages.
- 42. By employing the labeling and marketing tactics illustrated above, WhiteWave intends for consumers to rely on its representations regarding the calorie and fat content of its Silk Almond Beverages rather than the actual values of essential vitamins and nutrients and the characterizing ingredients as compared to dairy milk, and hundreds of thousands of reasonable consumers did in fact so rely. Because WhiteWave will not notify Class Members that the Silk Almond Beverages are nutritionally inferior to dairy milk, Plaintiff and Class Members (as well as members of the general public) remain subject to WhiteWave's deceptive advertising. Further, because WhiteWave will not notify Class Members of the percentage of the characterizing ingredients of its Silk Almond Beverages in comparison to common "milk" or list its Silk Almond Beverages as "imitation milk", Plaintiff and Class
- 43. If Plaintiff and Class Members knew that the Silk Almond Beverages were nutritionally inferior and lacked the same level of essential vitamins and nutrients as dairy

Members remain subject to WhiteWave's deceptive and unlawful advertising.

milk, Plaintiff and Class Members would not have purchased the Silk Almond Beverages or would have paid less for them.

- 44. WhiteWave knows, or should reasonably know, that consumers purchase its products to substitute for common dairy milk and knows that consumers will pay a premium for these products or would not purchase these products at all unless they contained equal or greater amounts of essential vitamins and nutrients provided in dairy milk.
- 45. As a result of their reliance on Defendant's representations, consumers have suffered an ascertainable loss of money, including, but not limited to, out of pocket costs incurred in purchasing over-valued Silk Almond Beverages. Further, as a result of its deceptive marketing and unfair competition with other similar manufacturers and brands, WhiteWave realized sizable profits.
- 46. As the intended, direct, and proximate result of WhiteWave's false, misleading, and deceptive representations and omissions, WhiteWave has been unjustly enriched through more sales of Silk Almond Beverages and higher profits at the expense of Plaintiff and the Class members.

#### **CLASS ALLEGATIONS**

- 47. Plaintiff brings this lawsuit as a class action on behalf of herself and all others similarly situated as members of the proposed Class pursuant to pursuant to Federal Rules of Civil Procedure 23(a), 23(b)(2), 23(b)(3), and 23(c)(4). This action satisfies the numerosity, commonality, typicality, adequacy, predominance, and superiority requirements of those provisions.
  - 48. The Class and Sub Class(es) are defined as:

<u>Nationwide Class</u>: All individuals in the United States who purchased any Silk Almondmilk product since four years prior to the filing of this complaint (the "Nationwide Class" or "Class").

<u>California Sub-Class</u>: All members of the Nationwide Class who reside in the State of California (the "California Sub-Class").

<u>CLRA Sub-Class</u>: All members of the California Sub-Class who are "consumers" within the meaning of California Civil Code § 1761(d) (the "CLRA Sub-Class").

- 49. Excluded from the Class and Sub-Classes are: (1) Defendant, any entity or division in which Defendant has a controlling interest, and their legal representatives, officers, directors, assigns, and successors; (2) the Judge to whom this case is assigned and the Judge's staff; (3) any Judge sitting in the presiding state and/or federal court system who may hear an appeal of any judgment entered; and (4) those persons who have suffered personal injuries as a result of the facts alleged herein. Plaintiff reserves the right to amend the Class and Sub-Class definitions if discovery and further investigation reveal that the Class and Sub-Class should be expanded or otherwise modified.
- 50. <u>Numerosity</u>: Although the exact number of Class Members is uncertain and can only be ascertained through appropriate discovery, the number is great enough such that joinder is impracticable. The disposition of the claims of these Class Members in a single action will provide substantial benefits to all parties and to the Court. The Class Members are readily identifiable from information and records in Defendant's possession, custody, or control.
- 51. <u>Typicality</u>: Plaintiff's claims are typical of the claims of the Class in that Plaintiff, like all Class Members, purchased Silk Almondmilk products and were subjected to the same deceptive advertising practices by Defendant since four years prior to the filing of this complaint. The representative Plaintiff, like all Class Members, has been damaged by Defendant's misconduct in that they incurred expenses due to their reliance on Defendant's deceptive representations and omissions regarding its Silk Almond Beverages, as described throughout this complaint. Furthermore, the factual bases of Defendant's misconduct are common to all Class Members and represent a common thread resulting in injury to all Class Members.
- 52. <u>Commonality</u>: There are numerous questions of law and fact common to Plaintiff and the Class that predominate over any question affecting only individual Class Members. These common legal and factual issues include the following:
  - a. Whether WhiteWave misrepresented and/or failed to disclose material facts concerning the Silk Almond Beverages;

b. Whether the Silk Almond Beverages are misbranded under federal and 1 2 state laws; 3 Whether the Silk Almond Beverages are nutritionally inferior to dairy c. 4 milk; d. 5 Whether WhiteWave's conduct was unfair and/or deceptive; Whether WhiteWave has a duty to disclose the true nature of its Silk 6 e. 7 Almond Beverages' ingredients; f. Whether Plaintiff and other Class Members are entitled to equitable 8 9 relief, including but not limited to a preliminary and/or permanent 10 injunction; Whether Plaintiff and other Class Members are entitled to damages; 11 g. h. Whether Defendant knew or reasonably should have known of its 12 13 deceptive representations and omissions relating to its Silk Almond Beverages' ingredients; and 14 15 i. Whether Defendant is obligated to inform Class Members of their right to seek reimbursement for having paid for Silk Almond Beverages in 16 17 reliance on Defendant's misrepresentations. 53. 18 Adequate Representation: Plaintiff will fairly and adequately protect the 19 interests of the Class Members. Plaintiff has retained attorneys experienced in the prosecution 20 of class actions, including consumer and product defect class actions, and Plaintiff intends to 21 prosecute this action vigorously. 22 54. Predominance and Superiority: Plaintiff and Class Members have all suffered and will continue to suffer harm and damages as a result of Defendant's unlawful and 23 24 wrongful conduct. A class action is superior to other available methods for the fair and 25 efficient adjudication of the controversy. Absent a class action, most Class Members would 26 likely find the cost of litigating their claims prohibitively high and would therefore have no 27 effective remedy at law. Because of the relatively small size of the individual Class 28 Members' claims, it is likely that only a few Class Members could afford to seek legal redress

for Defendant's misconduct. Absent a class action, Class Members will continue to incur damages, and Defendant's misconduct will continue without remedy. Class treatment of common questions of law and fact would also be a superior method to multiple individual actions or piecemeal litigation in that class treatment will conserve the resources of the courts and the litigants, and will promote consistency and efficiency of adjudication.

#### FIRST CAUSE OF ACTION

## (Violation of California's Consumers Legal Remedies Act, California Civil Code § 1750, et seq.,)

- 55. Plaintiff re-alleges and incorporates by reference each and every allegation contained in the preceding paragraphs of this Complaint as though fully set forth herein.
- 56. Plaintiff brings this cause of action on behalf of herself and on behalf of the members of the CLRA Sub-Class.
  - 57. Defendant is a "person" as defined by California Civil Code § 1761(c).
- 58. Plaintiff and CLRA Sub-Class Members are "consumers" within the meaning of California Civil Code § 1761(d) because they bought the Almond Beverages for personal, family, or household purposes.
- 59. By failing to disclose and concealing the true and actual nature of the Silk Almond Beverages from Plaintiff and prospective Class Members, Defendant violated California Civil Code § 1770(a), as it represented that the Silk Almond Beverages had characteristics and benefits that they do not have, represented that the Silk Almond Beverages were of a particular standard, quality, or grade when they were of another, and advertised the Silk Almond Beverages with the intent not to sell them as advertised. *See* Cal. Civ. Code §§ 1770(a)(5)(7) & (9).
- 60. Defendant's unfair and deceptive acts or practices occurred repeatedly in Defendant's trade or business and were capable of deceiving a substantial portion of the purchasing public.
- 61. Defendant knew the Silk Almond Beverages did not possess the characteristics and benefits as represented and were not of the particular standard, quality or grade as

represented.

62. As a result of their reliance on Defendant's representations and omissions, Class Members suffered an ascertainable loss of money, property, and/or value of their Almond Beverages.

- 63. Defendant was under a duty to Plaintiff and Class Members to disclose the true and actual nature of the Silk Almond Beverages' ingredients because:
  - a. Defendant was in a superior position to know the true state of facts about the ingredients in the Almond Beverages;
  - Plaintiff and Class Members could not reasonably have been expected to learn or discover the true nature of the ingredients in the Almond
     Beverages at the time of purchase and thereafter; and
  - c. Defendant knew that Plaintiff and Class Members could not reasonably have been expected to learn of or discover the true nature of the Almond Beverages' ingredients.
- 64. In failing to disclose and misrepresenting the true nature and contents of the Silk Almond Beverages, Defendant knowingly and intentionally concealed material facts and breached its duty not to do so.
- 65. The facts Defendant concealed from or misrepresented to Plaintiff and Class Members are material in that a reasonable consumer would have considered them to be important in deciding whether to purchase the Silk Almond Beverages or pay less. If Plaintiff and Class Members had known that the Silk Almond Beverages were nutritionally inferior, or contained less essential vitamins and nutrients, as dairy milk, they would not have purchased the Silk Almond Beverages or would have paid less for them.
- 66. Plaintiff and Class Members are reasonable consumers who expect manufacturers, like WhiteWave, to provide accurate and truthful representations regarding the nutritional quantities and dietary benefits contained in their products, especially as compared to those present in dairy milk, which Defendant's Silk Almond Beverages attempt to replace. Further, reasonable consumers, like Plaintiff, rely on the representations made by

manufacturers regarding products' ingredients in determining whether to purchase the particular products and consider that information important to their purchase decision.

- 67. As a direct and proximate result of Defendant's unfair methods of competition and/or unfair and deceptive practices, Plaintiff and the Class have suffered and will continue to suffer actual damages.
  - 68. Plaintiff and the Class are entitled to equitable relief.
- 69. Plaintiff provided Defendant with notice of its violations of the CLRA pursuant to California Civil Code § 1782(a). If Defendant fails to provide appropriate relief for its violations of the CLRA within 30 days, Plaintiff will seek monetary, compensatory, and punitive damages, in addition to injunctive and equitable relief.

#### SECOND CAUSE OF ACTION

#### (Violation of California Business & Professions Code § 17500 et seq.)

- 70. Plaintiff incorporates by reference the allegations contained in each and every paragraph of this Complaint.
- 71. Plaintiff brings this cause of action on behalf of herself and on behalf of the Nationwide Class, or in the alternative, on behalf of the California Sub-Class.
- 72. California Business & Professions Code § 17500 prohibits unfair, deceptive, untrue, and misleading advertising in connection with the disposal of personal property (among other things), including, without limitation, false statements as to the use, worth, benefits, or characteristics of the property.
- 73. Defendant has committed acts of untrue and misleading advertising by engaging in false representations as to the essential vitamins and nutrients contained in its Silk Almond Beverages. In addition, Defendant made such untrue or misleading advertisements with the intent to dispose of said merchandise.
- 74. WhiteWave knew, or in the exercise of reasonable care should have known, that these representations were misleading and deceptive.
- 75. Defendant's misleading representations and omissions regarding its Silk Almond Beverages was, and continues to be, likely to deceive members of the public.

- 76. As a result of their reliance on Defendant's misrepresentations and omissions, Class Members suffered an ascertainable loss of money, property, and/or value of their Silk Almond Beverages.
- 77. As a direct and proximate result of Defendant's unfair and deceptive practices, Plaintiff and the Class have suffered and will continue to suffer actual damages.
- 78. WhiteWave has been unjustly enriched and should be required to make restitution to Plaintiff and the Class. Pursuant to § 17535 of the Business & Professions Code, Plaintiff and Class Members are entitled to an order of this Court enjoining such future conduct on the part of WhiteWave, and such other orders and judgments which may be necessary to disgorge WhiteWave's ill-gotten gains and restore to any person in interest any money paid for its Silk Almond Beverages as a result of the wrongful conduct of WhiteWave.

#### THIRD CAUSE OF ACTION

#### (Violation of California Business & Professions Code § 17200 et seq.)

- 79. Plaintiff incorporates by reference the allegations contained in each and every paragraph of this Complaint.
- 80. Plaintiff brings this cause of action on behalf of herself and on behalf of the Nationwide Class, or in the alternative, on behalf of himself and on behalf of the California Sub-Class.
- 81. As a result of their reliance on Defendant's misrepresentations and omissions, Class Members suffered an ascertainable loss of money, property, and/or value of their Silk Almond Beverages.
- 82. California Business & Professions Code § 17200 prohibits acts of "unfair competition," including any "unlawful, unfair or fraudulent business act or practice" and "unfair, deceptive, untrue or misleading advertising."
- 83. Plaintiff and Class Members are reasonable consumers who expect manufacturers, like WhiteWave, to provide accurate and truthful representations regarding the nutritional quantities and dietary benefits contained in their products, especially as compared to those present in dairy milk, which Defendant's Silk Almond Beverages attempt to replace.

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Further, reasonable consumers, like Plaintiff, rely on the representations made by manufacturers regarding products' ingredients in determining whether to purchase the particular products and consider that information important to their purchase decision.

- 84. In failing to disclose and actively misrepresenting the actual nutritional composition of the Silk Almond Beverages in relation to dairy milk, Defendant has knowingly and intentionally concealed material facts and breached its duty not to do so.
- 85. Defendant was under a duty to Plaintiff and Class Members to disclose the actual nutritional composition of the Silk Almond Beverages in relation to dairy milk, and other omitted or misrepresented facts alleged herein, because:
  - a) Defendant was in a superior position to know the true nutritional composition of the Almond Beverages as compared to dairy milk;
  - b) Defendant made partial representations about nutritional composition of the Almond Beverages without revealing the material information needed to determine whether to purchase; and
  - Defendant actively concealed the true nutritional composition of the Almond Beverages from Plaintiff and the Class.
- 86. The facts Defendant concealed from or misrepresented to Plaintiff and Class Members are material in that a reasonable consumer would have considered them to be important in deciding whether to purchase the Silk Almond Beverages or pay less. If Plaintiff and Class Members had known that the Silk Almond Beverages were nutritionally inferior, or contained less essential vitamins and nutrients, as dairy milk, they would not have purchased the SilkAlmond Beverages or would have paid less for them.
  - 87. Defendant's conduct was and is likely to deceive consumers.
  - 88. Defendant's acts, conduct and practices were unlawful, in that they constituted:
    - a. Violations of California's Consumers Legal Remedies Act;
    - b. Violations of California's False Advertising Law;
    - c. Violations of California's Sherman Law; and
    - d. Violations of the Federal Food Drug & Cosmetic Act;

### Case 1:17-cv-00117-LJO-BAM Document 1 Filed 01/24/17 Page 24 of 29

1			vitamins and nutrients in an amount equal to or greater than the
2			amount of essential vitamins and nutrients present in dairy
3			milk in measurable amounts; or
4			iv. Ordering Defendant to cease utilizing the common or usual
5			name "milk" in the statement of identity of its Silk Almond
6			Beverages.
7		d.	A declaration requiring Defendant to comply with the various
8			provisions of the Federal Food Drug & Cosmetic Act, California's
9			Sherman Law, California's False Advertising Law and CLRA alleged
10			herein and to make all the required representations;
11		e.	An award to Plaintiff and the Class for compensatory, exemplary, and
12			statutory damages, including interest, in an amount to be proven at trial;
13		f.	A declaration that Defendant must disgorge, for the benefit of the Class,
14			all or part of the ill-gotten profits it received from the sale of its Silk
15			Almond Beverages, or make full restitution to Plaintiff and Class
16			Members;
17		g.	An award of attorneys' fees and costs, as allowed by law;
18		h.	An award of attorneys' fees and costs pursuant to California Code of
19			Civil Procedure § 1021.5;
20		i.	An award of pre-judgment and post-judgment interest, as provided by
21			law;
22		j.	Leave to amend the Complaint to conform to the evidence produced at
23			trial; and
24		k.	Such other relief as may be appropriate under the circumstances.
25			DEMAND FOR JURY TRIAL
26	94.	Pursu	ant to Federal Rule of Civil Procedure 38(b), Plaintiff demands a trial by
27	jury of any a	nd all is	ssues in this action so triable.
28			

### Case 1:17-cv-00117-LJO-BAM Document 1 Filed 01/24/17 Page 25 of 29 Dated: January 24, 2017 Respectfully submitted, Capstone Law APC By: /s/ Lee A. Cirsch Lee A. Cirsch Robert K. Friedl Trisha K. Monesi Attorneys for Plaintiff Melanie Kelley Page 24

CLASS ACTION COMPLAINT

# EXHIBIT 1

#### Case 1:17-cv-00117-LJO-BAM Document 1 Filed 01/24/17 Page 27 of 29

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#### UNITED STATES DISTRICT COURT

#### EASTERN DISTRICT OF CALIFORNIA

MELANIE KELLEY, individually, and on behalf of other members of the general public similarly situated,

Plaintiffs,

v.

WWF OPERATING COMPANY, a Delaware corporation, dba WHITEWAVE SERVICES, INC.,

Defendant.

Case No.:

DECLARATION OF MELANIE KELLEY IN SUPPORT OF VENUE FOR CLASS ACTION COMPLAINT PURSUANT TO CIVIL CODE SECTION 1780(d)

#### **DECLARATION OF MELANIE KELLEY**

- I, MELANIE KELLEY, declare under penalty of perjury as follows:
- 1. I make this declaration based upon my personal knowledge except as to those matters stated herein that are based upon information and belief, and as to those matters I believe them to be true. I am over the age of eighteen, a citizen of the State of California, and a Plaintiff in this action.
- 2. Pursuant to California Civil Code section 1780(d), this Declaration is submitted in support of Plaintiff's Selection of Venue for the Trial of Plaintiff's Cause of Action alleging violation of California's Consumers Legal Remedies Act.
  - 3. I reside in Fresno, California, which is in the County of Fresno.
- 4. I purchased Silk Unsweetened Almondmilk and Silk Unsweetened Coconutmilk, which are some of the products at issue in this action, most recently from Save Mart, which is located in the County of Fresno.
- 5. I am informed and believe that Defendant WWF Operating Company ("Defendant") is a Delaware corporation organized and existing under the laws of the State of Delaware, and registered to conduct business in California. Defendant WWF Operating Company's Corporate Headquarters are located at 1225 Seventeenth Street, Suite 1000, Denver, Colorado 80202.
- 6. On information and belief, Defendant produces, manufactures, markets, distributes, and/or sells the Silk brand almond- and coconut-based beverages at issue in Plaintiff's Complaint, filed concurrently herewith, in Fresno County and throughout the United States of America.

Jnited States of America.	
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	Page 1

### Case 1:17-cv-00117-LJO-BAM Document 1 Filed 01/24/17 Page 29 of 29

7.	The transactions described above form the basis of this action, or a substantial
portion ther	eof, and occurred in the County of Fresno. On information and belief, Defendant
conducts bu	siness in Fresno County, California, including, but not limited to, marketing,
distributing	, and/or selling its products to Class Members. Accordingly, Fresno County is a
proper place	e for trial of this action.

8.	I declare under penalty of perjury under the laws of California and the United
States of Ame	rica that the foregoing is true and correct.

Executed January	, 2017 in Fresno, California.
	Melanie Kelley